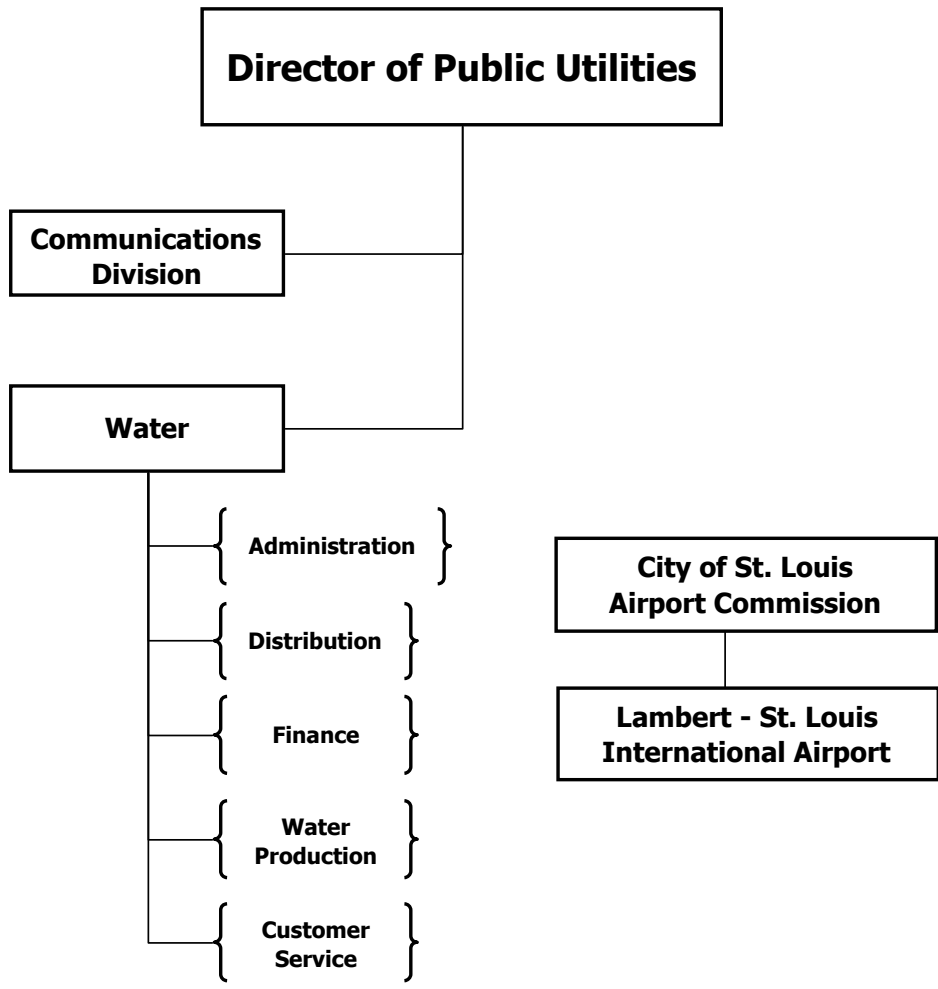




## **DEPARTMENTAL RESPONSIBILITIES**

### *GOAL: EFFICIENT TRANSPORTATION AND UTILITIES*

- Efficiently provide a plentiful supply of the highest quality drinking water to City residents, businesses, and other valued customers.
- Provide an airport known for superior safety, operational efficiency, and service to customers and one that meets both current and future air travel needs of the St. Louis region.
- Provide the highest quality programming possible, enforce ordinances pertaining to telecommunications, and monitor the performance of the cable franchise grantee.



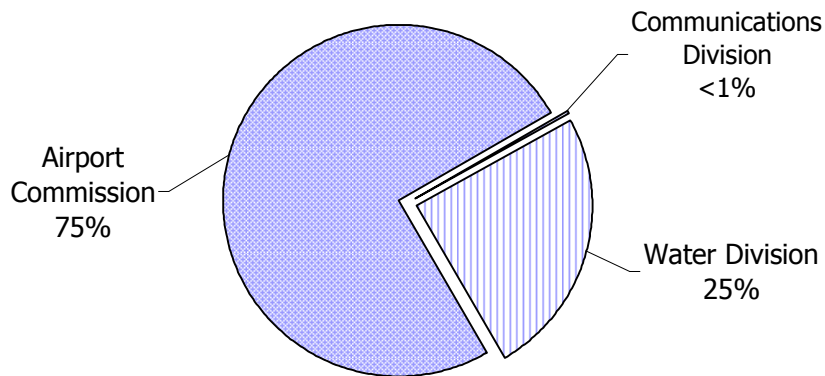
<b>PUBLIC UTILITIES</b>
-------------------------

<b>BUDGET BY DIVISION</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
401 Communications Division	\$950,825	\$954,740	\$932,155
415 Water Division	59,377,894	55,582,739	56,225,793
420 Airport Commission	144,849,002	168,461,670	172,348,031
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>\$205,177,721</b>	<b>\$224,999,149</b>	<b>\$229,505,979</b>

<b>PERSONNEL BY DIVISION</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
401 Communications Division	11.0	11.0	11.0
415 Water Division	341.0	341.0	341.0
420 Airport Commission	558.0	542.0	537.0
<b>TOTAL DEPARTMENT ALL FUNDS</b>	<b>910.0</b>	<b>894.0</b>	<b>889.0</b>

## PUBLIC UTILITIES

### FY14 DEPARTMENT FUND BUDGET BY DIVISION



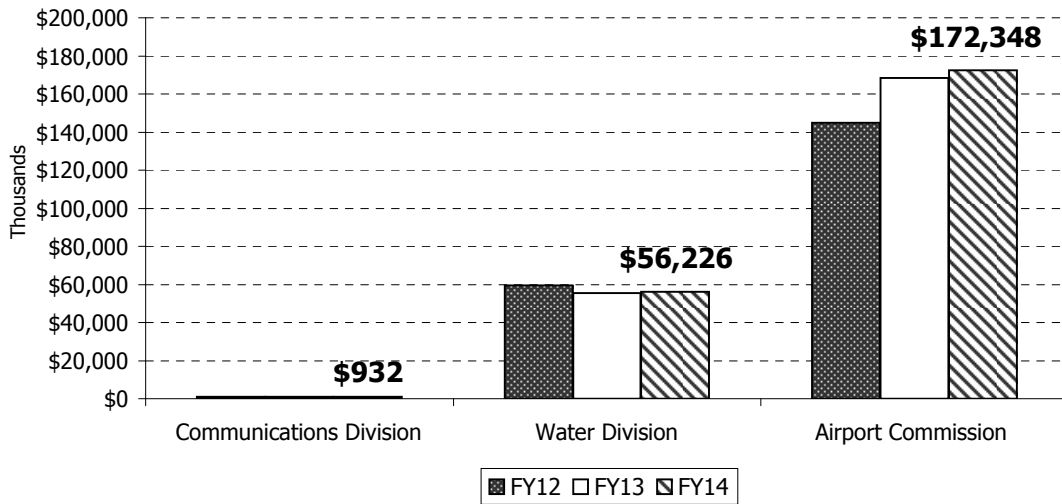
TOTAL PUBLIC UTILITIES BUDGET

### DIVISION HIGHLIGHTS

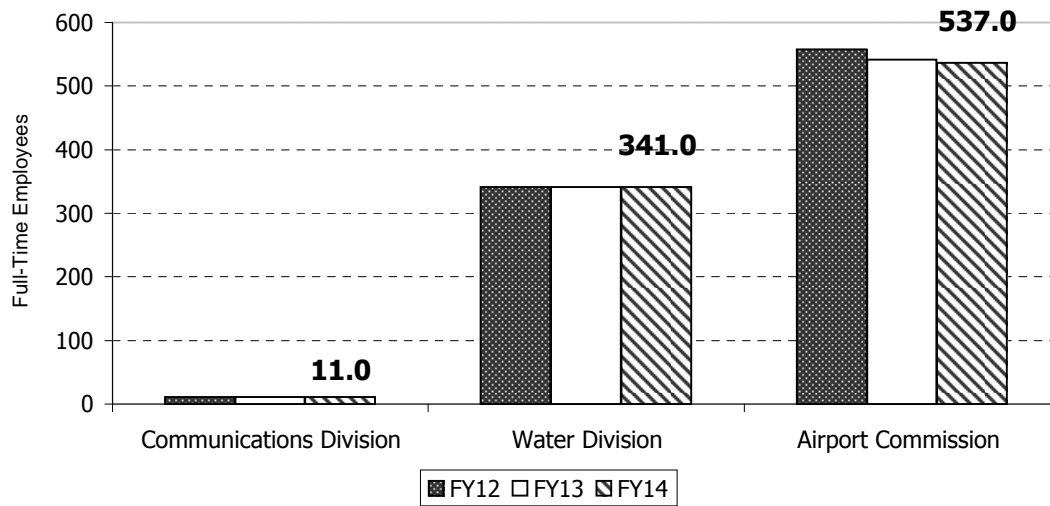
- Water Distribution will continue to implement the use radio-read of meters and facilitate replacement. The division will also work with Paving to ensure that manhole covers remain accessible after paving projects.
- Airline passengers will enjoy new restrooms, flooring, lighting, and gate holdroom seating in FY14.
- Communications STLTV productions to maintain average of 400 productions per year

## PUBLIC UTILITIES

**FY12 - FY14 DEPARTMENT BUDGET HISTORY BY DIVISION**

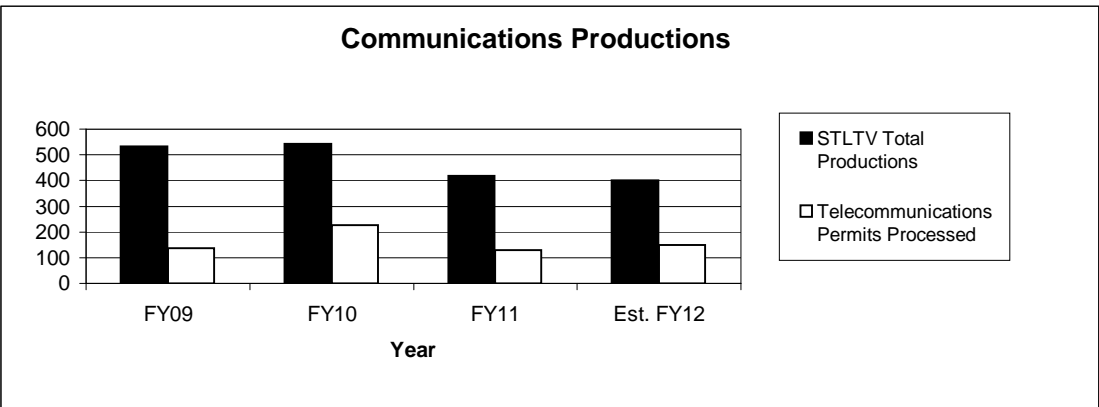
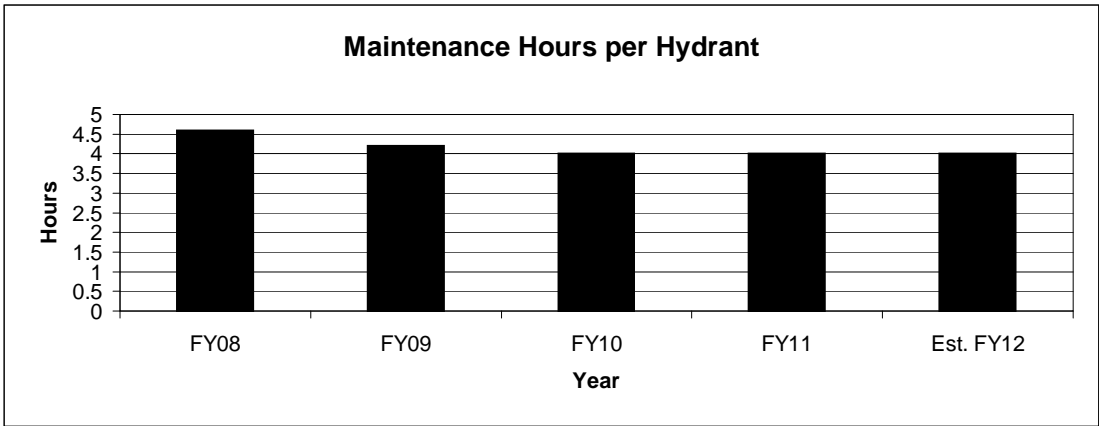
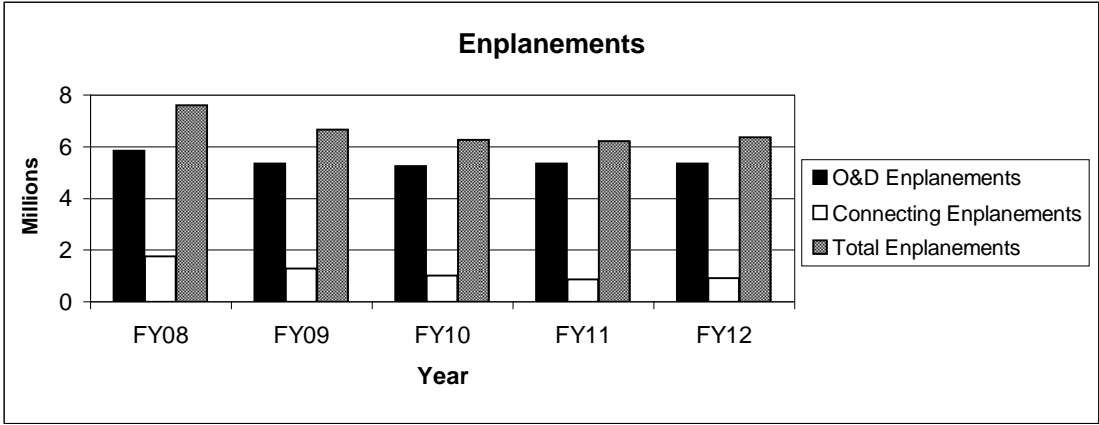


**FY12 - FY14 PERSONNEL HISTORY BY DIVISION**



## PUBLIC UTILITIES

### Selected Performance Measures



**Division:** 401 Communications Divisio  
**Program:** Ø  
**Department:** Public Utilities

## Division Budget **401**

**MISSION & SERVICES**

The Communications division enforces the cable franchise ordinances, and monitors the performance of the cable franchise grantee, resolving complaints received from subscribers. The division inspects cable installations and plant construction, enforces ordinances pertaining to telecommunications networks built by privates businesses and institutions, maintains a television studio, and produces programming for government access channels.

**PROGRAM NOTES**

Communications STLTV productions remain steady, averaging 400 productions per year.

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
STLTV Total Productions	400	400	400
Telecommunications permits processec	150	200	225

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$801,104	\$850,553	\$852,355
Materials and Supplies	14,327	34,200	29,800
Equipment, Lease, and Assets	2,596	7,500	5,500
Contractual and Other Services	32,163	62,487	44,500
Debt Service and Special Charges	0	0	0
Cable Fund	\$850,190	\$954,740	\$932,155
Grant and Other Funds	\$100,635	\$0	\$0
<b>All Funds</b>	<b>\$950,825</b>	<b>\$954,740</b>	<b>\$932,155</b>

**FULL TIME POSITIONS**

General Fund	0.0	0.0	0.0
Other Funds	11.0	11.0	11.0
All Funds	11.0	11.0	11.0

**Division:** 415 Water  
**Program:** Ø  
**Department:** Public Utilities

## Division Budget **415**

**MISSION & SERVICES**

The Water division's mission is to efficiently provide a plentiful supply of the highest quality water and outstanding service. The Water division operates as an enterprise fund, that is that funds for providing water and related functions are derived from revenues that are generated by the division through both flat-rate and metered sales of water.

EXPENDITURE CATEGORY	ACTUAL FY12	BUDGET FY13	BUDGET FY14
Personal Services	\$20,399,322	\$22,071,539	\$22,590,343
Materials and Supplies	9,636,370	11,037,000	11,222,500
Equipment, Lease, and Assets	894,257	2,286,000	2,361,950
Contractual and Other Services	11,637,212	16,120,200	16,170,400
Debt Service and Special Charges	16,810,733	4,068,000	3,880,600
<b>Total</b>	\$59,377,894	\$55,582,739	\$56,225,793
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$59,377,894</b>	<b>\$55,582,739</b>	<b>\$56,225,793</b>
<b>FULL TIME POSITIONS</b>			
Total	341.0	341.0	341.0



**Division:** 415 Water  
**Program:** 01 Administration  
**Department:** Public Utilities

## Program Budget **415-01**

**MISSION & SERVICES**

The Administration program provides overall direction and human resources support of the various operational sections of the Water division. The program is responsible for the Kingshighway facility, division wide telephone systems, and office management functions for office of the Water Commissioner and Director of Public Utilities.

**PROGRAM NOTES**

In FY14, Administration plans to expand the use of access control panels and security cameras at all sites. Other security measures include an intruder detection system on the department's network and "backbone" hardware upgrades.

<b>PERFORMANCE MEASURES</b>	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
Avg. # of days taken to add new requested software	7	4	3
Avg. # of days to configure new PC's	45	14	21

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$1,996,593	\$2,138,016	\$2,269,159
Materials and Supplies	31,873	51,000	101,500
Equipment, Lease, and Assets	16,604	16,000	43,300
Contractual and Other Services	1,099,744	1,414,500	1,207,500
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$3,144,814</b>	<b>\$3,619,516</b>	<b>\$3,621,459</b>
Grant and Other Funds	\$0	\$0	\$0
<b>All Funds</b>	<b>\$3,144,814</b>	<b>\$3,619,516</b>	<b>\$3,621,459</b>

**FULL TIME POSITIONS**

Total	19.0	19.0	20.0
-------	------	------	------

**Division:** 415 Water  
**Program:** 02 Distribution  
**Department:** Public Utilities

## Program Budget **415-02**

**MISSION & SERVICES**

The Distribution program maintains and services valves, fire hydrants, and water mains. The program includes leak inspection, engineering, metering and tap services.

**PROGRAM NOTES**

In FY14, Distribution will continue to implement the radio-read of meters and their replacement. The division will also work with Paving to ensure that manhole covers remain accessible after paving projects.

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
Work Hours per hydrant maint.	4.0	4.0	4.0
Work Hours per stop box repaired / replaced	3.1	3.0	3.0
Total # of meters with radio heads	8,700	12,000	16,000

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$6,819,795	\$7,451,623	\$7,573,868
Materials and Supplies	2,725,863	3,050,500	3,254,000
Equipment, Lease, and Assets	583,995	1,187,900	1,507,600
Contractual and Other Services	607,345	1,026,000	996,000
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$10,736,998</b>	<b>\$12,716,023</b>	<b>\$13,331,468</b>

**FULL TIME POSITIONS**

Total	131.0	131.0	131.0
-------	-------	-------	-------

**Division:** 415 Water  
**Program:** 03 Finance  
**Department:** Public Utilities

## Program Budget **415-03**

**MISSION & SERVICES**

The Finance program mission is to provide financial coordination and review to other Water Division programs. All invoices are paid through the Finance program and all billing, other than water consumption, is invoiced through the program.

**PROGRAM NOTES**

In FY14, Finance will implement One Solution software and complete a capital improvement bond issue with the Missouri Department of Natural Resources and the Comptroller's Office.

**PERFORMANCE MEASURES**

	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
Cost per Invoice processed	\$ 18.05	\$ 17.50	\$ 17.50
Cost per Misc. Invoice Billed	\$ 12.50	\$ 12.25	\$ 12.25
Invoices Paid	8,800	8,800	8,800

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$659,206	\$669,206	\$692,712
Materials and Supplies	24,020	12,000	6,500
Equipment, Lease, and Assets	37,246	7,000	3,000
Contractual and Other Services	5,158,118	6,886,200	7,046,200
Debt Service and Special Charges	16,810,733	4,068,000	3,880,600
<b>Total</b>	<b>\$22,689,323</b>	<b>\$11,642,406</b>	<b>\$11,629,012</b>

**FULL TIME POSITIONS**

Total	10.0	10.0	10.0
-------	------	------	------

**Division:** 415 Water  
**Program:** 04 Water Production  
**Department:** Public Utilities

## Program Budget **415-04**

**MISSION & SERVICES**

The Water Production program operates two water treatment plants. At the Chain of Rocks (C/R) and Howard Bend (H/B) plants, large pumps deliver river water for treatment. The program maintains full compliance with federal, state, and local regulations concerning water quality, environmental impacts, and public health.

**PROGRAM NOTES**

In FY14, Production plans to continue regulatory compliance efforts with governmental agencies and address requirements of proposed regulatory security issues. FY13 goals accomplished include maintenance of security protocols for at-risk facilities and compliance with all Federal, State, and Local drinking water requirements.

EXPENDITURE CATEGORY	ACTUAL FY12	BUDGET FY13	BUDGET FY14
Personal Services	\$9,646,455	\$10,447,555	\$10,587,268
Materials and Supplies	6,837,523	7,906,000	7,851,000
Equipment, Lease, and Assets	254,617	1,032,100	765,050
Contractual and Other Services	4,066,569	5,889,500	6,018,200
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$20,805,164</b>	<b>\$25,275,155</b>	<b>\$25,221,518</b>

**FULL TIME POSITIONS**

Total	154.0	154.0	152.0
-------	-------	-------	-------

**Division:** 415 Water  
**Program:** 05 Customer Service  
**Department:** Public Utilities

## Program Budget **415-05**

**MISSION & SERVICES**

Customer Service's mission is to provide professional and friendly services while meeting fiscal and legal requirement of the Water division. The program is responsible for billing and collecting payments for water service from flat rate and metered customers. The program handles the investigation of damage claims against the Water division, including main breaks and vehicle and injury claims.

**PROGRAM NOTES**

In FY14, Customer Service will work to decrease lost call volume to under 7% and evaluate new billing software.

<b><u>PERFORMANCE MEASURES</u></b>	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
Lost Call Volume	8.4%	7.0%	7.0%
Sites Visited for Delinquency	23,000	23,500	23,500
Avg. Quarterly meter reads from radio transmitter per worker	9,000	12,000	12,000

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$1,277,273	\$1,365,139	\$1,467,336
Materials and Supplies	17,091	17,500	9,500
Equipment, Lease, and Assets	1,795	43,000	43,000
Contractual and Other Services	705,436	904,000	902,500
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$2,001,595</b>	<b>\$2,329,639</b>	<b>\$2,422,336</b>

**FULL TIME POSITIONS**

Total	27.0	27.0	28.0
-------	------	------	------

**Division:** 420 Airport Commission  
**Program:** Ø  
**Department:** Public Utilities

## Division Budget **420**

**MISSION & SERVICES**

Lambert-St. Louis International Airport recognizes its role in maintaining the City of Saint Louis' status as a world-class city and is committed to providing an Airport known for its superior safety, operational efficiency and service to its customers. The Airport's vision includes providing a passenger friendly facility capable of meeting the current and future air travel needs of the St. Louis region.

**PROGRAM NOTES**

In FY13, the Airport entered into a new News and Gift contract, with the HG-St. Louis JV bringing in more than twice as much revenue as the last contract. The Airport Experience Program continues into FY14 with major renovations to the concourses and ticketing hall in Terminal 1. Passengers will enjoy new restrooms, flooring, lighting, and gate holdroom seating. In addition, the new Electronic Detection baggage system will be done in FY14.

**PERFORMANCE MEASURES**

	<b>Actual FY12</b>	<b>Estimate FY13</b>	<b>Goal / Est. FY14</b>
O&D Enplanements	5,340,403	5,449	5,545,000
Connecting Enplanements	923,188	990,000	1,003,000
Total Enplanements	6,353,591	6,439,000	6,548,000

<b>EXPENDITURE CATEGORY</b>	<b>ACTUAL FY12</b>	<b>BUDGET FY13</b>	<b>BUDGET FY14</b>
Personal Services	\$39,454,376	\$41,073,769	\$41,842,032
Materials and Supplies	4,475,724	5,442,352	5,454,113
Equipment, Lease, and Assets	2,218,634	1,239,874	1,222,435
Contractual and Other Services	33,146,705	41,175,566	44,506,006
Debt Service and Special Charges	65,553,563	79,530,109	79,323,445
<b>Total</b>	<b>\$144,849,002</b>	<b>\$168,461,670</b>	<b>\$172,348,031</b>

**FULL TIME POSITIONS**

Total	558.0	542.0	537.0
-------	-------	-------	-------