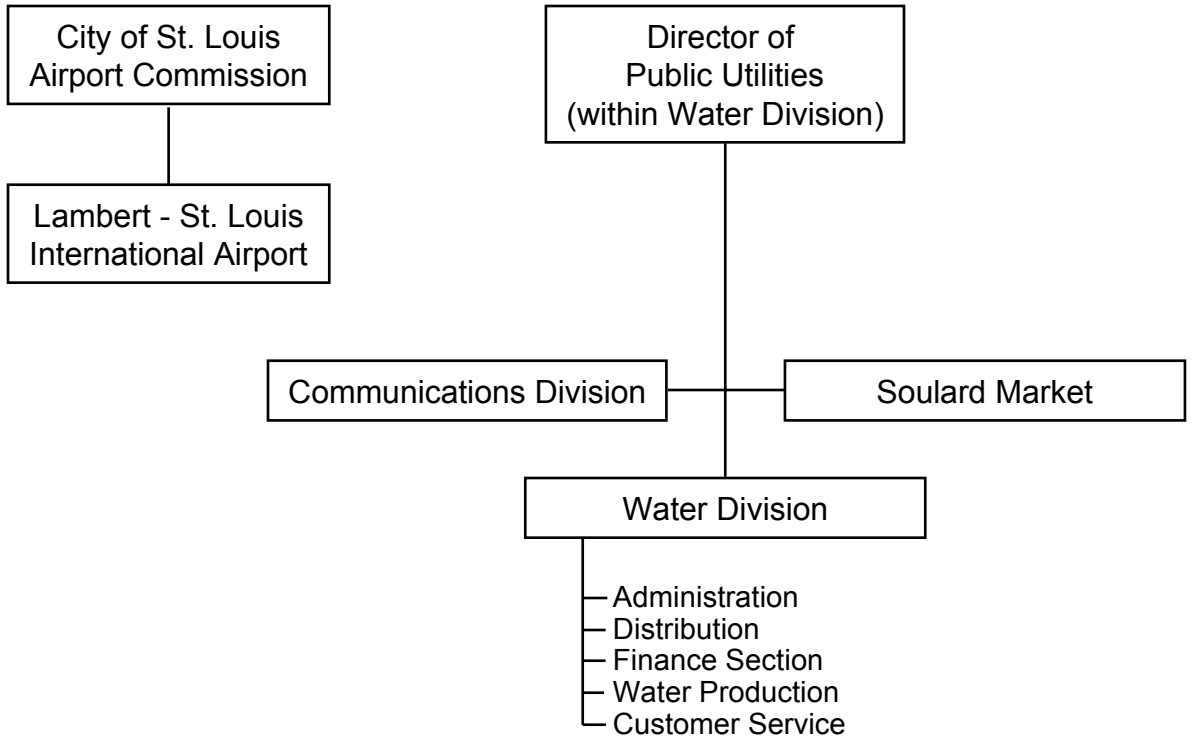


# **PUBLIC UTILITIES**

# DEPARTMENT OF PUBLIC UTILITIES



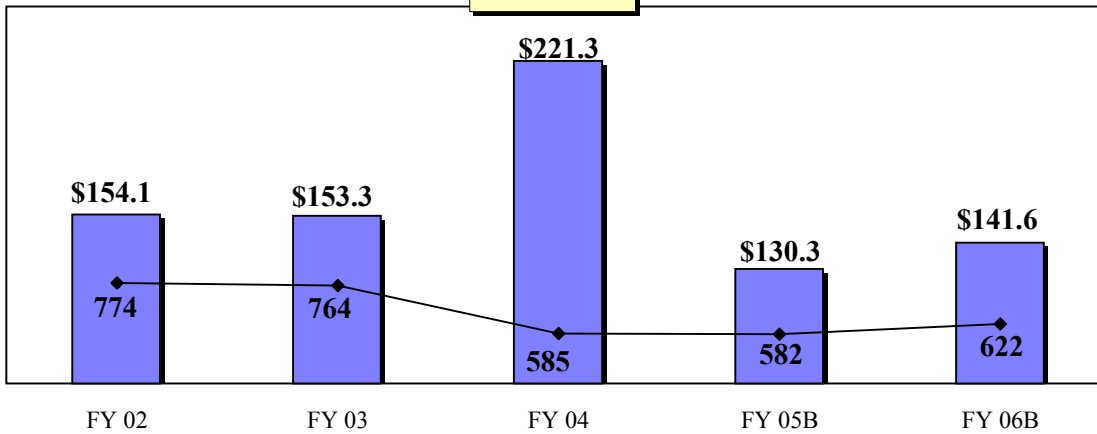
# PUBLIC UTILITIES

Budget By Division	Actual FY04	Budget FY05	Budget FY06
414 Souldard Market	243,186	241,030	247,757
<b>Total General Fund</b>	<b>\$243,186</b>	<b>\$241,030</b>	<b>\$247,757</b>
414 Souldard Market Grant Funds	\$0	\$0	\$0
401 Communications Division	\$1,599,433	\$1,250,894	\$1,168,475
415 Water Division	\$42,721,067	\$48,649,195	\$50,021,548
420 City of St. Louis Airport Commissi	\$221,269,963	\$130,254,276	\$141,610,872
<b>Total Department All Funds</b>	<b>\$265,833,649</b>	<b>\$180,395,395</b>	<b>\$193,048,652</b>

Personnel By Division	Actual FY04	Budget FY05	Budget FY06
414 Souldard Market	4.0	4.0	4.0
<b>Total General Fund</b>	<b>4.0</b>	<b>4.0</b>	<b>4.0</b>
401 Communications Division	18.0	17.0	17.0
415 Water Division	388.0	382.0	380.0
420 City of St. Louis Airport Commissi	585.0	582.0	622.0
<b>Total Department All Funds</b>	<b>995.0</b>	<b>985.0</b>	<b>1,023.0</b>

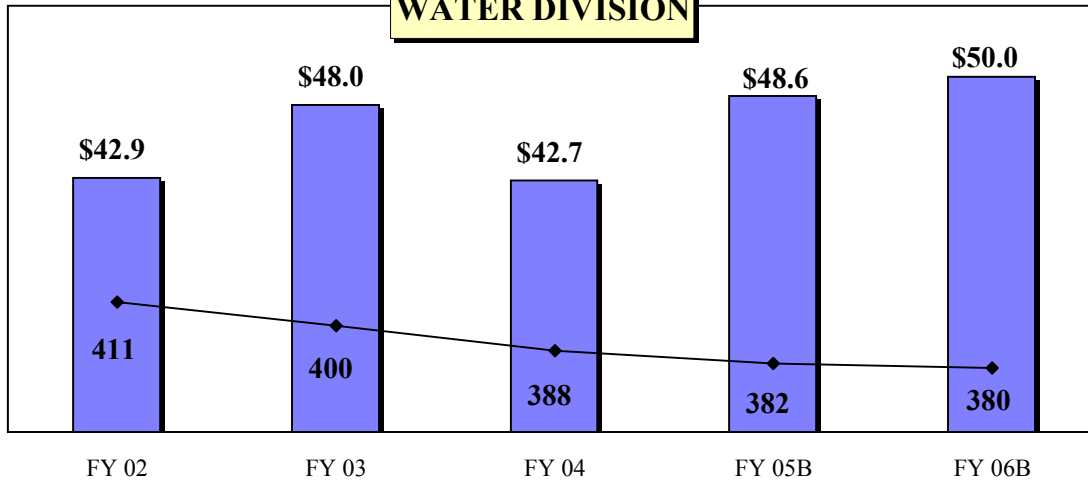
# PUBLIC UTILITIES

## AIRPORT



■ Enterprise Fund Expenditures - million    
 ◆ Full Time Employees

## WATER DIVISION



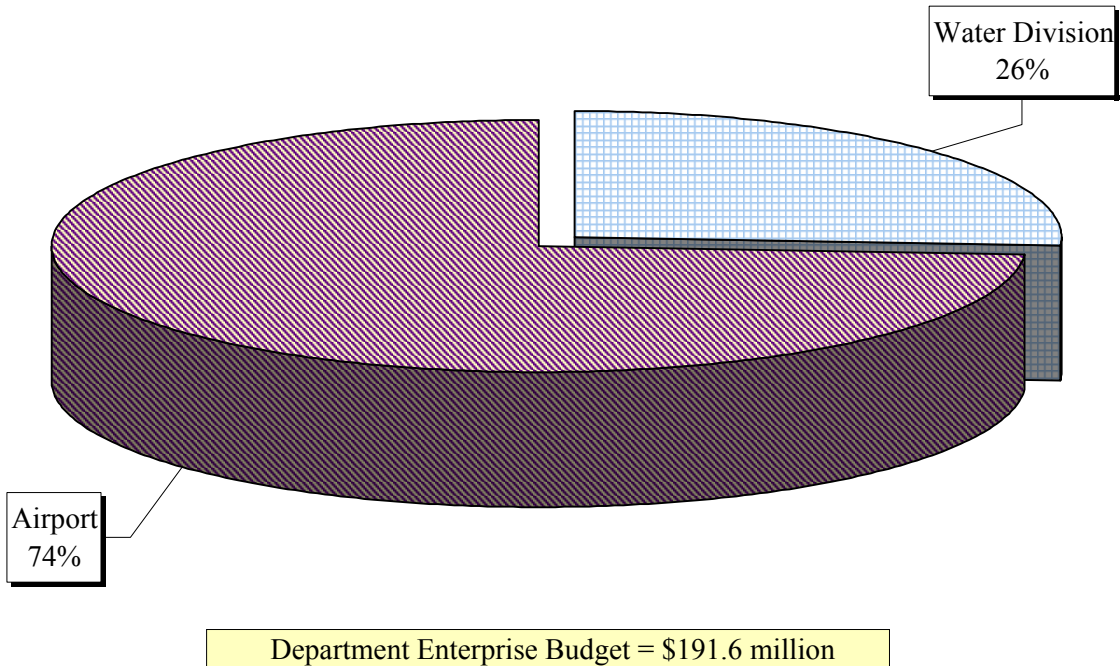
■ Enterprise Fund Expenditures - million    
 ◆ Full Time Employees

## Major Goals & Highlights

- o Lease out and renovate old meat shop space at Soulard Market
  - o Begin new runway operations at Lambert International Airport
- o Implement bar coding system and utilize new storage facility for supply inventory at Water Division

# PUBLIC UTILITIES

## ENTERPRISE FUNDS



### Major Goals & Highlights

- o Water department will enhance security through the use of video surveillance and computer monitored doors.
- o Develop and promote a City marketing plan on City public access channel
- o Monitor telecommunications legislative developments on state and national level to protect City's prerogatives and right-of-way interests
- o Maintain and service approximately 15,000 fire hydrants and 1,400 miles of water mains
- o Oversee Spring 2006 opening of new runway at Lambert Intl Airport
- o Provide for increased maintenance and security of Lindbergh tunnel

<b>Department: Public Utilities</b>	<b>Division Budget</b>
<b>Division: 401 Communications Division</b>	

**Mission & Services**

The Communications Division enforces the cable franchise ordinances, acting as agency for the Board of Aldermen. In this capacity, the Division monitors the performance of the cable franchise grantee and resolves complaints received from subscribers. Technical performance is monitored with regular inspections of cable installations and plant construction. In addition, the Division enforces Chapter 23.64 City Code, pertaining to telecommunications networks built in the City by private businesses and institutions. Such builders are licensed by the Division and their construction is inspected by Division staff. The Division also maintains a television studio and produces programming for two government access channels.

**FY06 Highlights**

In FY06, the Communications Division will seek to implement web streaming of the Division's programs and seek web advertising revenue as the means to make this effort self sufficient. The Division will create a marketing plan for City TV 10 as well as an overall City marketing plan and continue to work with various ethnic groups in the City to serve the needs of non-English speaking immigrants.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
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<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	1,235,251	1,090,657	1,070,975
Materials and Supplies	37,283	48,752	35,800
Equipment, Lease & Assets	165,810	20,985	3,500
Contractual and Other Services	161,089	90,500	58,200
Debt Service and Special Charges	0	0	0
<b>Cable Fund</b>	<b>\$1,599,433</b>	<b>\$1,250,894</b>	<b>\$1,168,475</b>
Total General Fund	\$0	\$0	\$0
<b>Total Budget All Funds</b>	<b>\$1,599,433</b>	<b>\$1,250,894</b>	<b>\$1,168,475</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
General Fund	0.0	0.0	0.0
Other	18.0	17.0	17.0
Total	18.0	17.0	17.0

**Mission & Services**

Soulard Market's mission is to provide a safe, inviting, efficient and customer friendly market for the citizens of St. Louis who have come to expect quality produce and other merchandise from this historic landmark. Soulard Farmer's Market has been serving the St. Louis metropolitan area for over 200 years and has been owned and operated by the City of St. Louis since 1842. Revenues from the market are generated through leases to vendors and are used to support the market's operation. The market is still one of the rare community gathering places where up to 500,000 neighbors, families and friends come together each year for the simple purpose of buying the basics and supporting up to 500 people who make their living at the Market.

**FY06 Highlights**

The past year Soulard Market had its most successful summer in recent history with sell-out Saturday vendors and double digit increases in customers. Public bathrooms have been totally renovated and a new elevator has been installed to the second level. The Market has negotiated a new ATM contract which should double ATM income to the Market. In FY06, the Market will add a new tenant to occupy and renovate the old meat shop space.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o # of customer visits	495,000	512,000	520,000
o Lease 11 store spaces - occupancy	100%	100%	100%
o Lease 136 market stds - occupancy	92%	95%	96%
o Market Revenue	\$208,786	\$213,000	\$224,400
<b>General Fund</b>	<b>Actual</b>	<b>Budget</b>	<b>Budget</b>
<b>Budget By Expenditure Category</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>

Personal Services	153,979	160,960	168,802
Materials and Supplies	4,778	4,800	7,150
Equipment, Lease & Assets	0	0	80
Contractual and Other Services	84,429	75,270	71,725
	0	0	0
<b>Total General Fund</b>	<b>\$243,186</b>	<b>\$241,030</b>	<b>\$247,757</b>
Grant and Other Funds	\$0	\$0	\$0
<b>Total Budget All Funds</b>	<b>\$243,186</b>	<b>\$241,030</b>	<b>\$247,757</b>

<b>Number of Full Time Positions</b>	<b>Actual</b>	<b>Budget</b>	<b>Budget</b>
	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
General Fund	4.0	4.0	4.0
Other	0.0	0.0	0.0
<b>Total</b>	<b>4.0</b>	<b>4.0</b>	<b>4.0</b>

**Mission & Services**

The Water Division's mission is to efficiently provide a plentiful supply of the highest quality drinking water and outstanding service to its valued customers. The Water Division provides over 50 billion gallons of water annually to City residents, businesses and other customers. The Water Division operates as an enterprise fund; that is, the cost of providing services is financed through user charges and revenues generated through its own operations rather than through the general operating funds of the City.

**FY06 Highlights**

In FY06, the water department will enhance security through the expanded use of video surveillance and computer monitor doors, which will reduce the need for security personnel, while increasing employee accountability.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Manage water line -- miles	1,400	1,400	1,400
o Oversee quarterly customer billing	106,000	100,000	100,000
o Coordinate water line inspections (accts	106,000	104,000	104,000

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	20,158,201	20,038,545	21,037,098
Materials and Supplies	7,358,055	8,153,300	8,197,600
Equipment, Lease & Assets	1,300,710	1,281,900	1,199,450
Contractual and Other Services	9,859,658	15,090,450	15,517,400
Debt Service and Special Charges	4,044,443	4,085,000	4,070,000

<b>Total</b>	<b>\$42,721,067</b>	<b>\$48,649,195</b>	<b>\$50,021,548</b>
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<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Total	388.0	382.0	380.0



<b>Department: Public Utilities</b>	<b>Program Budget</b>
<b>Division: 415 Water Division</b>	
<b>Program: 01 Administration</b>	

**Mission & Services**

The Administration Program provides overall direction and human resources support to the various operational sections of the Water Division. This program is responsible for promoting safety, health awareness, job training, motivational training, and maintenance of employee records. The Administrative section of the Water Division also is responsible for the Kingshighway facility, division-wide telephone systems and office management functions for offices of both the Water Commissioner and Director of Public Utilities.

**FY06 Highlights**

In FY06, the Administrative Group will continue to expand and upgrade the existing access control and facilities surveillance systems as well as the computer network system on which it is based. Existing physical infrastructure improvements as related to security will continue as priority and funding are identified. The training program will continue to expand toward a goal of 40 hours per employee by 2008. Standards of performance for up to 95% of job classification will be reviewed and refined cooperatively by employees and management.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Respond to network trouble < 30 min.	100%	100%	100%
o Respond to PC trouble < 2 hrs.	100%	100%	100%
o Days to configure new pc's	30	20	14
o Unscheduled downtime - network hrs.	4	2	2
o % of Employees issued badges	100%	100%	100%
o % of Employee badges replaced<1day	99%	100%	100%

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	1,932,002	1,758,158	1,828,976
Materials and Supplies	59,284	67,700	67,000
Equipment, Lease & Assets	107,299	34,500	51,000
Contractual and Other Services	644,660	950,500	1,015,500
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$2,743,245</b>	<b>\$2,810,858</b>	<b>\$2,962,476</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Total	16.0	14.0	14.0

<b>Department: Public Utilities</b>	<b>Program Budget</b>
<b>Division: 415 Water Division</b>	
<b>Program: 02 Distribution</b>	

**Mission & Services**

The Distribution program's mission is to efficiently provide a plentiful supply of the highest quality drinking water while providing outstanding service to its valued customers. Through the Distribution System, the City maintains and services approximately 22,000 valves, over 15,000 fire hydrants, and approximately 1,400 miles of water mains. The Distribution section includes the meter and tap program, engineering services and leak inspection services. This section is also a lead agency on the continuing development of the City's G.I.S. and base map, helping to support and administer the program.

**FY06 Highlights**

In the past year, the Distribution Section has completed replacement of approximately 300 feet of a large diameter transmission main and installed approximately 5,000 feet of replacement mains. In FY06, this Section will continue its program to replace old Hersey meters, continue conversion to radio read technology and implement bar coding system and transfer of material into new storeroom.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Maintain water line -- miles	1,400	1,400	1,400
o Maintain water meters	16,000	16,000	16,000
o Water line inspections (accts)	106,000	104,000	104,000
o Convert meters to radio read	1,000	400	8,000
o Replace old Hersey meter	3	5	10
o Replaced water mains (ft)	12,000	8,000	10,000
o Adjusted manholes to street grade	750	600	700
o Implementation of bar coding system	N/A	90%	100%

<b>General Fund</b>	<b>Actual</b>	<b>Budget</b>	<b>Budget</b>
<b>Budget By Expenditure Category</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
Personal Services	6,713,622	6,773,947	6,986,536
Materials and Supplies	1,837,140	2,731,000	2,665,000
Equipment, Lease & Assets	720,242	743,900	710,600
Contractual and Other Services	886,366	892,000	429,000
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$10,157,370</b>	<b>\$11,140,847</b>	<b>\$10,791,136</b>

<b>Number of Full Time Positions</b>	<b>Actual</b>	<b>Budget</b>	<b>Budget</b>
	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
Total	149.0	149.0	147.0

<b>Department: Public Utilities</b>	<b>Program Budget</b>
<b>Division: 415 Water Division</b>	
<b>Program: 03 Finance Section</b>	

**Mission & Services**

The Finance Section mission is to provide financial coordination and review to the various other Water Division programs. The Finance Section is responsible for all accounting and budgeting functions of the Division. This work includes maintaining both cash and accrual accounting records as an enterprise fund of the City. All invoices are paid through the Finance Section and all billing other than water consumption is invoiced through this section.

**FY06 Highlights**

In the past fiscal year, Finance has billed and collected over \$3 million in miscellaneous charges and processed over 8,800 invoices in a timely and accurate manner. This section has also developed with an outside engineering firm a rate sufficiency analysis which showed that a rate increase was necessary to meet bond covenants, and developed the subsequent rate ordinance accordingly. In FY06, Finance will be working with the Comptroller's Office to speed the processing of vouchers, especially utility payments in order to minimize any potential penalties for late payment. Finance will also continue its efforts to procure federal funding for various capital improvement projects.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Prepare vouchers <3 days of invoice	95%	97%	98%
o Prepare/mail statements by the 7th	100%	100%	100%

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	592,540	588,679	642,359
Materials and Supplies	237,600	80,300	55,300
Equipment, Lease & Assets	23,091	21,500	21,500
Contractual and Other Services	4,179,242	6,518,250	6,618,300
Debt Service and Special Charges	4,044,443	4,085,000	4,070,000
<b>Total</b>	<b>\$9,076,916</b>	<b>\$11,293,729</b>	<b>\$11,407,459</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Total	11.0	11.0	11.0

<b>Department: Public Utilities</b>	<b>Program Budget</b>
<b>Division: 415 Water Division</b>	
<b>Program: 04 Water Production</b>	

**Mission & Services**

The mission of Water Production is to provide the highest quality purified water to all customers in adequate volume and pressure. The City operates two water treatment plans, Chain of Rocks and Howard Bend. At these two plants, 14 large pumps are used to deliver approximately 54 billion gallons of river water into the basin for treatment; then, 15 pumps send 50 billion gallons per year of the treated water into the distribution system. All these functions must be accomplished while maintaining full compliance with all Federal, State and local regulations governing drinking water quality, environmental impacts, and public health.

**FY06 Highlights**

The construction and maintenance section of Production has completed 75% of the installation of a concrete barrier wall and modified the crane access ramp of basin number one at the Chain of Rocks Treatment Plant and completed the rebuilding of 3 filter beds at Howard Bend. It will complete specified filter work at both plants in FY06. Production will continue upgrades to instrumentations such as the SCADA project, maintain regulatory compliance efforts with government agencies and continue the production of the highest quality water possible to meet

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Process requisitions/documents	346	350	300
o Make pick-up and deliveries < 24 hrs	95%	95%	100%
o Finished water turbidity< 0.1 NTU 95%/t	100%	100%	100%
o Finished water @ 2.5ppm disinfect	100%	100%	100%

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	9,717,044	9,727,366	10,305,583
Materials and Supplies	5,142,318	5,237,300	5,396,300
Equipment, Lease & Assets	449,095	460,000	414,350
Contractual and Other Services	3,607,688	5,918,400	6,647,300
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$18,916,145</b>	<b>\$21,343,066</b>	<b>\$22,763,533</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Total	182.0	179.0	179.0

<b>Department: Public Utilities</b>	<b>Program Budget</b>
<b>Division: 415 Water Division</b>	
<b>Program: 05 Customer Service</b>	

**Mission & Services**

Customer Service's mission is to provide its customers with professional and friendly service while meeting the policies and both fiscal and legal requirements of the Water Division. This program is responsible for billing and collecting payment for water service from approximately 86,000 flat rate and 14,000 metered customers. This includes meter reading, the keeping of accurate customer records, the leaving of delinquent notices and the actual collection of payments from delinquent customers. This office also handles the investigation of all claims for damages against the Water Division, including main breaks and vehicle and injury claims.

**FY06 Highlights**

In the past year, Customer Service has accurately billed over \$35 million in water usage and provided customer support through collection efforts at the Kingshighway office. It has answered over 70,000 telephone calls for information or a change in service and has shut over 10,000 delinquent accounts. In FY06, Customer Service will continue its effort to keep lost calls under 5% and work with the Meter and Tap group to successfully implement the remainder of the radio read devices.

<b>Performance Measurement</b>	<b>FY04</b>	<b>FY05</b>	<b>FY06</b>
o Conduct quarterly customer billing	106,000	100,000	100,000
o Restore water service - same day	99%	100%	100%
o Read meters according to schedule	100%	100%	100%
o Minimize number of lost calls (%)	6.0%	5.0%	5.0%

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	1,202,993	1,190,395	1,273,644
Materials and Supplies	81,713	37,000	14,000
Equipment, Lease & Assets	983	22,000	2,000
Contractual and Other Services	541,702	811,300	807,300
Debt Service and Special Charges	0	0	0
<b>Total</b>	<b>\$1,827,391</b>	<b>\$2,060,695</b>	<b>\$2,096,944</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Total	30.0	29.0	29.0

**Mission & Services**

The City of St. Louis Airport Authority operates Lambert-St. Louis International Airport which, based on 2003 traffic data collected by the Airport Council International, is the 21st busiest in airport operations and 22nd in total passenger movement in the nation. The Airport anticipates operating 87 gates to serve 11 major airlines, 8 commuter airlines and 6 on-site cargo companies.

**FY06 Highlights**

The FY06 budget is approximately \$11M or 8.4% higher than FY05 due in part to an increase in operations and maintenance costs needed to support the opening of the new runway scheduled for Spring of 2006. Other increases include scheduled pay raises and 27th pay expenses as well as increased contractual obligations related to maintenance of the Lindbergh tunnel, higher security guard fees and banking fees associated with the commercial paper program. There will also be an increase in debt service payments due to the end of capitalization periods on some of the recent bond issues.

<b>Performance Measurement</b>	<b>FY02</b>	<b>FY03</b>	<b>FY04</b>
o Total passengers (in mils.) -calendar yr	25.6	20.5	13.4
o O & D enplanements (in mils.)	5.8	5.5	5.2
o Connecting enplanements (in mils.)	6.8	6.3	2.9

<b>General Fund Budget By Expenditure Category</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
Personal Services	34,677,731	35,385,288	38,645,845
Materials and Supplies	4,156,134	4,692,209	5,259,185
Equipment, Lease & Assets	2,224,676	2,764,392	2,085,419
Contractual and Other Services	33,776,510	39,968,691	42,436,189
Debt Service and Special Charges	146,434,912	47,443,696	53,184,234
<b>Total</b>	<b>\$221,269,963</b>	<b>\$130,254,276</b>	<b>\$141,610,872</b>

<b>Number of Full Time Positions</b>	<b>Actual FY04</b>	<b>Budget FY05</b>	<b>Budget FY06</b>
<b>Total</b>	<b>585.0</b>	<b>582.0</b>	<b>622.0</b>