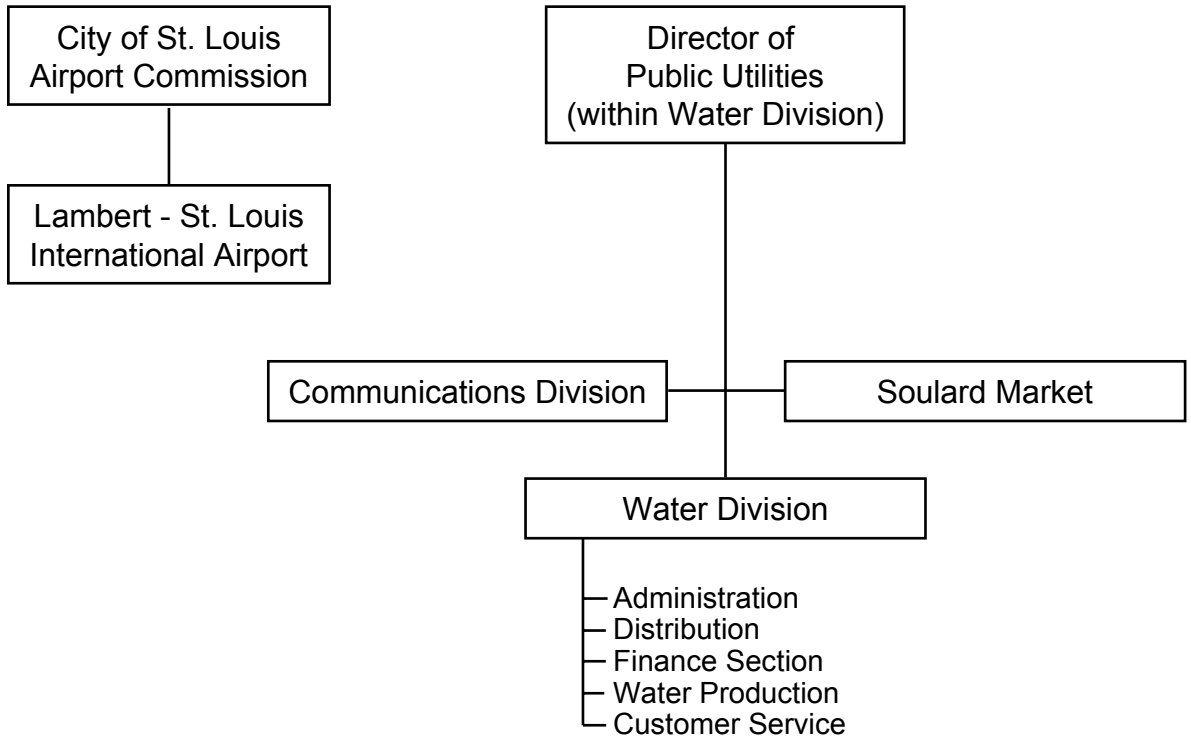


PUBLIC UTILITIES

DEPARTMENT OF PUBLIC UTILITIES



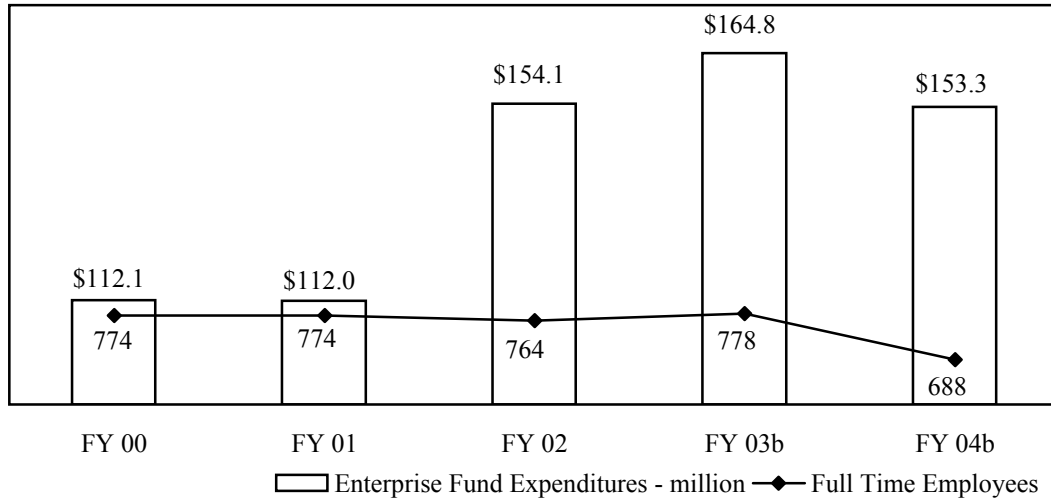
PUBLIC UTILITIES

Budget By Division	Actual FY02	Budget FY03	Budget FY04
414 Soulard Market	239,619	248,945	252,362
Total General Fund	\$239,619	\$248,945	\$252,362
414 Soulard Market Grant Funds	\$0	\$0	\$0
401 Communications Division	\$1,400,004	\$1,613,451	\$1,419,890
415 Water Division	\$41,801,197	\$46,863,350	\$48,013,283
420 City of St. Louis Airport Commission	\$154,079,936	\$164,758,051	\$153,291,296
Total Department All Funds	\$197,520,756	\$213,483,797	\$202,976,831

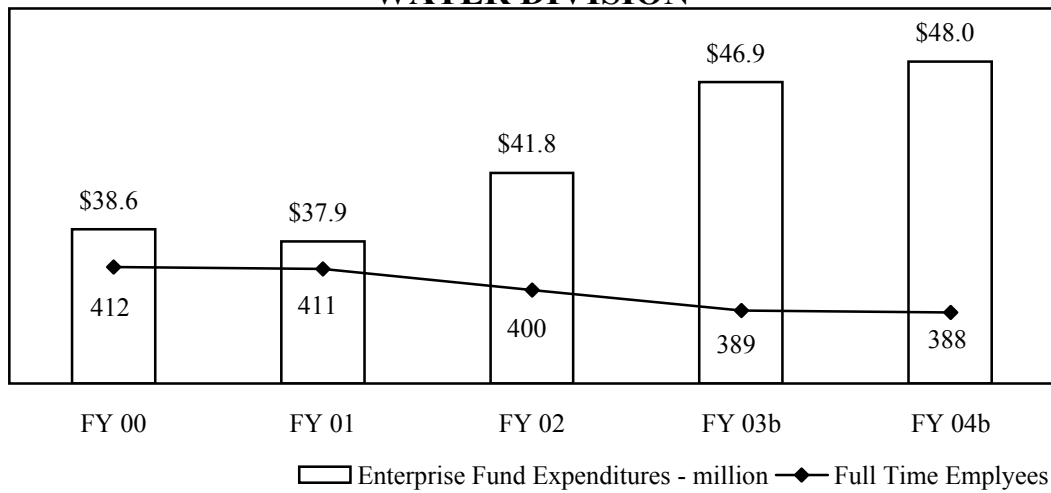
Personnel By Division	Actual FY02	Budget FY03	Budget FY04
414 Soulard Market	4.0	4.0	4.0
Total General Fund	4.0	4.0	4.0
401 Communications Division	16.0	19.0	18.0
415 Water Division	400.0	389.0	388.0
420 City of St. Louis Airport Commission	764.0	778.0	688.0
Total Department All Funds	1,184.0	1,190.0	1,098.0

PUBLIC UTILITIES

AIRPORT



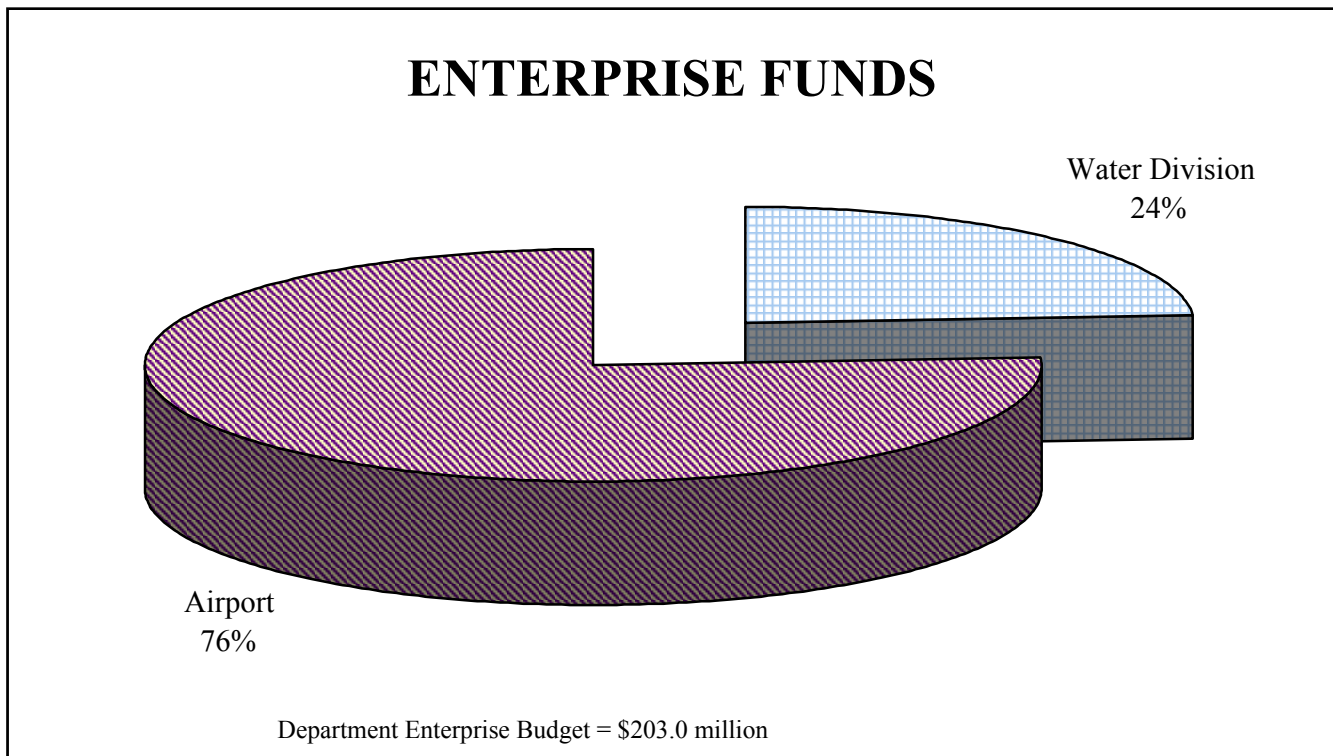
WATER DIVISION



Major Goals and Highlights

- o Pursue a dedicated fiber-optic link between Communications Division and City Hall
- o Seek coordination with vendors in promoting business activity at Souldard Market
- o Service approximately 104,000 customer accounts at City Water Division
- o Provide for additional security personnel at Lambert Intl. Airport

PUBLIC UTILITIES



- o Resequence all meter routes to take advantage of new radio read water meter system
- o Develop systematic review of taped calls to improve Water Division customer service
- o Convert 5,000 meter accounts from touch read to radio read devices
- o Monitor telecommunications legislative developments on state and national level to protect City's prerogatives and right-of-way interests
- o Maintain and service approximately 15,000 fire hydrants and 1,400 miles of water mains
- o Serve nearly 26 million passengers at Lambert - St. Louis International Airport
- o Develop database for analyzing water service line leaks

Department: Public Utilities
 Division: 401 Communications Division

Division Budget

Services Provided & FY04 Highlights

The Communications Division enforces the cable franchise ordinances, acting as agency for the Board of Aldermen. In this capacity, the Division monitors the performance of the cable franchise grantee and resolves complaints received from subscribers. Technical performance is monitored with regular inspections of cable installations and plant construction. In addition, the Division enforces Chapter 23.64 City Code, pertaining to telecommunications networks built in the City by private businesses and institutions. Such builders are licensed by the Division and their construction is inspected by Division staff. The Division maintains a television studio and produces programming for two government access channels. An additional duty of the Division is coordinating the participation of City departments in the 800 megahertz radio system operated the Police Communication Center. The Division meets regularly with Police officials, reviews City radio requisitions and advises City departments on radio matters.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	1,030,228	1,177,624	1,274,654
Materials and Supplies	41,961	68,427	55,652
Equipment, Lease & Assets	43,103	70,300	21,300
Contractual and Other Services	284,712	297,100	187,100
Debt Service and Special Charges	0	0	0
Total General Fund	\$0	\$0	\$0
Cable Fund	\$1,400,004	\$1,613,451	\$1,419,890
Total Budget All Funds	\$1,400,004	\$1,613,451	\$1,419,890

Number of Full Time Positions

General Fund	0.0	0.0	0.0
Other	16.0	19.0	18.0
Total	16.0	19.0	18.0

Department: Public Utilities
 Division: 414 Soulard Market

Division Budget

Services Provided & FY04 Highlights

Soulard Farmer's Market has been serving the St. Louis metropolitan area for over 200 years and has been owned and operated by the City of St. Louis since 1842. Revenues from the market are generated through leases to vendors and are used to support the market's operation. The market is still one of the rare community gathering places where up to 500,000 neighbors, families and friends come together each year for the simple purpose of buying the basics and supporting up to 500 people who make their living at the Market. As the cornerstone of the historic Soulard community, Soulard Market continues to play a role in the on-going neighborhood stabilization and development of the area. Despite a difficult year, many vendors at the Market have reported a slight increase in sales. Overall Market revenue has increased as well and the Market has added 14 new leased stands. FY04 will see continued efforts at Market promotion and presentations to explore additional funding opportunities.

General Fund Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	141,131	149,656	155,050
Materials and Supplies	4,886	4,800	4,800
Equipment, Lease & Assets	0	0	0
Contractual and Other Services	93,602	94,489	92,512
	0	0	0
Total General Fund	\$239,619	\$248,945	\$252,362
Grant and Other Funds	\$0	\$0	\$0
Total Budget All Funds	\$239,619	\$248,945	\$252,362

Number of Full Time Positions

General Fund	4.0	4.0	4.0
Other	0.0	0.0	0.0
Total	4.0	4.0	4.0

Service Description	Actual FY02	Estimated FY03	Estimated FY04
o Lease 11 store spaces - occupancy	100%	100%	100%
o Lease 136 market stands - occupancy	86%	88.0%	92%
o Maintain market patrons - annual visits	491,000	493,000	495,000

Department: Public Utilities
 Division: 415 Water Division

Division Budget

Services Provided & FY04 Highlights

The Water Division provides over 50 billion gallons of water annually to City residents and businesses. The Water Division operates as an enterprise fund; that is, the cost of providing services is financed through user charges, rather than through the general operating funds of the City.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	18,862,350	19,549,760	19,951,643
Materials and Supplies	6,966,750	7,469,800	7,906,200
Equipment, Lease & Assets	1,769,636	1,160,600	1,323,750
Contractual and Other Services	10,150,656	14,630,190	14,766,690
Debt Service and Special Charges	4,051,805	4,053,000	4,065,000
Total	\$41,801,197	\$46,863,350	\$48,013,283

Number of Full Time Positions

Total	400.0	389.0	388.0
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Department: Public Utilities
Division: 415 Water Division
Program: 01 Administration

Program Budget

Services Provided & FY04 Highlights

The Administration Program provides overall direction and human resources support to the various Water Division programs by promoting safety, health awareness, job training, motivational training, and by maintaining employee records. The Administrative section of the Water Division also is responsible for the Kingshighway facility, division-wide telephone systems and office management functions for offices of both the Water Commissioner and Director of Public Utilities.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	1,655,270	1,875,577	1,912,205
Materials and Supplies	36,311	47,200	63,700
Equipment, Lease & Assets	55,538	16,800	109,200
Contractual and Other Services	1,018,150	1,235,000	965,500
Debt Service and Special Charges	0	0	0
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Total	\$2,765,269	\$3,174,577	\$3,050,605

Number of Full Time Positions

Total	14.0	15.0	16.0
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Department: Public Utilities
Division: 415 Water Division
Program: 02 Distribution

Program Budget

Services Provided & FY04 Highlights

The Distribution program is responsible for providing a quality water supply to 104,000 customers and other City agencies. Through the Distribution System, the City maintains and services approximately 22,000 valves, over 15,000 fire hydrants, and approximately 1,400 miles of water mains. The Distribution section includes the meter and tap program, engineering services and leak inspection services. This section is also a lead agency on the continuing development of the City's G.I.S. and base map, helping to support and administer the program. In FY04, Distribution will pursue use of bar coding system for controlling inventory and continue conversion of meters to radio read technology.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	6,410,070	6,523,496	6,644,829
Materials and Supplies	1,578,849	1,674,000	1,974,000
Equipment, Lease & Assets	1,028,247	696,700	733,000
Contractual and Other Services	363,321	1,183,500	1,327,500
Debt Service and Special Charges	0	0	0
Total	\$9,380,487	\$10,077,696	\$10,679,329

Number of Full Time Positions

Total	154.0	149.0	149.0
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Service Description	Actual FY02	Estimated FY03	Estimated FY04
o Maintain water line -- miles	1,400	1,400	1,400
o Maintain water meters	16,000	16,000	16,000
o Conduct water line inspections (accounts)	106,000	104,000	104,000

Department: Public Utilities
Division: 415 Water Division
Program: 03 Finance Section

Program Budget

Services Provided & FY04 Highlights

The Finance Section provides financial coordination and review to the various other Water Division programs. This section also maintains both cash books for the City's financial system and detailed accrual books as mandated by bond requirements. The Finance Section also develops the annual budget, analyzes overall expenditures and develops the City's water rate proposals. The Finance Section processes over 20,000 invoices and 1,500 requisitions per year. A miscellaneous billing system generating over \$3.0 million per year is also administered by this office. In FY04, the Finance Section will be examining its current vouchering system for ways to improve the payment process and will continue implementation of GASB34 regulations.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	536,472	559,999	586,468
Materials and Supplies	222,334	255,300	255,300
Equipment, Lease & Assets	7,934	9,000	23,500
Contractual and Other Services	4,880,855	6,220,200	6,259,200
Debt Service and Special Charges	4,051,805	4,053,000	4,065,000
Total	\$9,699,400	\$11,097,499	\$11,189,468

Number of Full Time Positions

Total	11.0	11.0	11.0
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Service Description	Actual FY02	Estimated FY03	Estimated FY04
o Process accounts receivable - bills	4,000	4,000	4,000
o Maintain customer accounts	106,000	104,000	104,000

Department: Public Utilities
Division: 415 Water Division
Program: 04 Water Production

Program Budget

Services Provided & FY04 Highlights

The City operates two water treatment plans, Chain of Rocks and Howard Bend. At these two plants, 14 large pumps are used to deliver approximately 54 billion gallons of river water into the basin for treatment. Then, 15 pumps send 50 billion gallons per year of the treated water into the distribution system. Recent improvement efforts have included the construction of new basin walkways at the Howard Bend Plant and hardening of fences and other security related improvements. Efforts will continue to upgrade electronic monitoring of the treatment process at both production facilities and to provide improvements to chlorine handling capabilities.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	9,152,384	9,437,764	9,617,475
Materials and Supplies	5,052,342	5,405,500	5,525,400
Equipment, Lease & Assets	641,773	397,100	457,050
Contractual and Other Services	3,243,461	5,188,690	5,403,190
Debt Service and Special Charges	0	0	0
Total	\$18,089,960	\$20,429,054	\$21,003,115

Number of Full Time Positions

Total	190.0	183.0	182.0
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Service Description	Actual FY02	Estimated FY03	Estimated FY04
o Provide water to consumers - millions of gallons	48,177	48,000	48,000

Department: Public Utilities
Division: 415 Water Division
Program: 05 Customer Service

Program Budget

Services Provided & FY04 Highlights

Customer Service is responsible for billing and collecting payment for water service from approximately 104,000 customers. This includes meter reading, the keeping of accurate customer records, the leaving of delinquent notices and the actual collection of payments from delinquent customers. This office also handles the investigation of all claims for damages against the Water Division. This includes main breaks and vehicle and injury claims. This office annually notifies approximately 1,300 customers who have leaking water service lines and will let approximately 350 water service line replacement contract to private plumbers amounting to about \$600,000 per year. In FY04, the customer service section will pursue resequencing all meter routes to take advantage of radio read system improvements.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	1,108,154	1,152,924	1,190,666
Materials and Supplies	76,914	87,800	87,800
Equipment, Lease & Assets	36,144	41,000	1,000
Contractual and Other Services	644,869	802,800	811,300
Debt Service and Special Charges	0	0	0
Total	\$1,866,081	\$2,084,524	\$2,090,766

Number of Full Time Positions

Total	31.0	31.0	30.0
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Service Description	Actual FY02	Estimated FY03	Estimated FY04
o Conduct quarterly customer billing	106,000	104,000	104,000
o Service Line Program - repairs	350	350	350

Department: Airport Commission
 Division: 420 City of St. Louis Airport Commission

Division Budget

Services Provided & FY04 Highlights

The City of St. Louis Airport Authority operates Lambert - St. Louis International Airport, which, based on preliminary 2002 traffic data collected by the Airport Council International, is the 16th busiest in airport operations and 17th in total passenger movement in the nation. Lambert has 76 gates serving 9 major airlines and also serves 10 commuter airlines and 7 on-site cargo companies. The Airline industry continues to struggle following the events of September 11th and more recently due to the continued slow economic recovery and the impact of the war in Iraq. It is primarily for these reasons that the Airport is submitting a FY2004 budget that is approximately 7% under the previous year's budget. This reduction has been accomplished mainly by the elimination of positions and further reductions in all non-essential expense categories. Increases in the FY2004 budget are primarily for higher Airport security expenses budgeted to meet heightened security initiatives required by the Transportation Security Administration.

Budget By Expenditure Category	Actual FY02	Budget FY03	Budget FY04
Personal Services	35,435,056	41,052,775	38,409,896
Materials and Supplies	4,228,360	4,629,189	5,061,242
Equipment, Lease & Assets	1,561,661	3,276,152	1,512,837
Contractual and Other Services	30,314,775	38,714,192	40,720,879
Debt Service and Special Charges	82,540,084	77,085,743	67,586,442
Total	\$154,079,936	\$164,758,051	\$153,291,296

Number of Full Time Positions

Total	764.0	778.0	688.0
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Service Description	Calendar 2000	Calendar 2001	Calendar 2002
o Service passengers (in millions)	30.6	26.7	25.6